

## Delivering Multi-modal, Multi-operator Integrated Ticketing using Information Technology.

A presentation by ~~Mr Luke Albanèse, Transport Planning~~ Peter Taylor – Project Manager **Integrated Ticketing for the Railway Procurement Agency**

The Department of Transport has ~~requested~~ **mandated** the Railway Procurement Agency to provide **the Republic of** Ireland with an Integrated Ticket Scheme, the first phase of which ~~must~~ **should** operate within the Greater Dublin Area. The Scheme is to include **the** many public ~~service~~ **transport** operators both **in the** Public and ~~P~~private **sectors**.

Modes **will** include bus, coach, train and tram services, ~~providers~~ each of which operates its own fare structures, **which will be retained for the foreseeable future**. The scheme must be an equitable solution for the ~~S~~state, **the transport** operators and **most importantly the** public, ~~which and~~ must be socially inclusive, with the **primary** aim of assisting the goal of greater transport integration.

**It is believed that the most practical way forward with the scheme is the use of an IT based Smartcard system to allow the common ticketing medium required for these different modes.**

The RPA has devised a project plan based on IT best practice to enable a balanced scheme design to be provided that will meet the needs of the scheme stakeholders. The Presentation outlines a brief history of integrated ticketing in Dublin and develops the notion of simple passenger usage but highlights the **role of** Information ~~T~~technology behind **the scheme**. The presentation ~~then explains~~ **gives an overview of** the design method the RPA will employ to ensure the project will be successful.